



WARRANTY CERTIFICATE

2023

Insulating Glass Production Machinery

For more details;
www.lidermachine.com

This warranty certificate; It is regulated in accordance with the "Guarantee Certificate Regulation" put into effect in the Law on the Protection of the Consumer. In order for this warranty certificate to be valid, the following fields must be filled, signed and stamped by the seller company and the service representative performing the commissioning.

WARRANTY CONDITIONS

- LIDER GLASS MACHINE; ensures that the machine has passed the factory acceptance tests and that it performs all its functions.
- The warranty period is 2 years from the date of shipment invoice.
- Warranty; It does not cover normal wearing parts and damage in transit.
- Machines that are not installed by LIDER GLASS MACHINE service personnel or dealer service personnel for the first time are not covered by the warranty.
- The entire product, including all parts, is under warranty during the warranty period.

BUYER OBLIGATIONS FOR INSTALLATION of the MACHINE

- The profiles (plate glass (4mm, 6mm, 8mm etc.), clips (9mm, 12mm, 16mm etc.), thiokol or hotmelt medicine, lath with or without butyl, dehumidifier, etc.) must be ready.
- The materials of the areas where glass will be processed must be ready.
- Glass cutting diamond to be used in machines, glass carrying suction cups, glass hand tools and so on. equipment must be completely ready.
- Company personnel (operators) who will work on the machines will be present during the installation and must fully participate in the trainings to be received.
- In the area where the machines will be installed, the electrical installation must be completed, the 5-line consisting of 3 phase, 1 neutral and 1 ground cable must be drawn and the sockets must be installed.
- The area where the machines will be installed must be prepared and made suitable for installation.
- The air installation should be installed in the area where the machines will be installed, taking into account the air consumption of the machines.
- All delays caused by the above situations will be reflected to the user within the Out of Warranty service conditions.
- All technical problems must be reported to the seller in writing. Verbal statements will not be evaluated.

CONSUMER RIGHTS

- In case of selecting the right to repair free of charge in the optional clause of Article 11 of the Guarantee Certificate Regulation, the vendor is responsible the cost of labour, the cost of replacing parts or any other operation under any name without any charge
- The provisions of Article 3.1 shall not apply to cases of failure resulting from consumer use contrary to the provisions of the instruction manual.
- It is obligatory to determine whether there is a user error with the report prepared by the authorized service within the maximum repair time of the product and to give a copy of this report to the consumer.
- From the date of notification of the fault, the maximum repair time for that product is 30 working days.
- Consumers can apply to a consumer jury or a consumer court considering the monetary value of a dispute with a request from the expert to determine the report.
- It is obligatory to arrange the maintenance within the minimum repair period for that product from the date of notification.

OUT of WARRANTY SITUATIONS

- The guarantee does not cover parts subject to normal wear or parts damaged during transport.
- Workshops which works without dryer and non Regulator will be out of warranty.
- In case of operator errors, service charge will be apply even if the machine is in warranty.
- Machines replacement and movement should be done by Service team and it is out of warranty.
- The consumer should provide cleaning material, raw material needed to run the machine, lifting material, and special apparatus that might be needed.
- The packages must be opened by the Authorized Service of LIDER GLASS MACHINE. Otherwise LIDER GLASS MACHINE is not responsible for any problems that might occur.
- The programs to be introduced to the machine (optimization programs for glass cutting tables) will be licensed free of charge.If the customer requested more special maintenance operations than the standards, these operations will be paid separately.
- Installation and maintenance should be done only by those who have been trained by LIDER GLASS MACHINE and authorized persons. Installation of the machines should be done by LIDER GLASS MACHINE authorized service representatives and if not, it will cause the machines to be out of warranty.

SAFETY and WARNINGS

- Operators must read the information in the Instruction Manual carefully, and they must have knowledge about running maintenance of the machine. Initial training is given by LIDER GLASS MACHINE
- The operator must use the machine according to security rules.
- Machine must be used only by the operators who had training.

PRODUCT INFORMATION

Machine Code :

Model Year :

Machine Description :

Serial Number :

Warranty Beginning :

Invoice Date and Number :

Product Deliver Date / Place :

BUYER

SELLER